

Amish Custom Kitchens' 10 Steps to Complete Satisfaction!

1) INITIAL MEETING:

- Meeting with designer in our showroom, or in your home.
- Review styles, features, options, woods, stains and discuss your needs and ideas for your dream kitchen
- Measure space, and / or take architect plans for room measurements

3) COMPARISON SHOP:

- We recommend you take our proposal and comparison shop. Be sure you're comparing "Apples to Apples"
- If another supplier comes in significantly cheaper – it's usually a cheap cabinet. Or they are using inferior woods and/or a simpler design?

5) REVISIONS OR FOLLOW-UP MEETING:

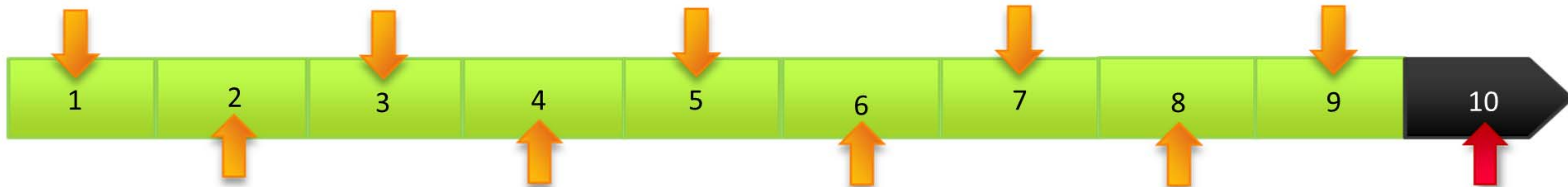
- Revisions are often required. If changes are minimal, this can be done over the phone, or by e-mail.
- A second meeting is often best held at ACK showroom to finalize stains, styles, etc.

7) DEPOSIT / ORDERING:

- When you're ready to place your order, a 50% down payment is required.
- The down payment secures your production/delivery spot with the Amish. Final plans need to be sent to the Amish within 5 weeks of projected delivery.

9) DELIVERY OF CABINETS:

- Delivery time will vary from 3 to 13 weeks depending on volume of orders at the time.
- Exact week of delivery will be provided at time of deposit.
- Cabinets will not be in boxes - they are blanket wrapped and carried into your house.
- Final payment is expected at time of delivery.



2) KITCHEN DESIGN:

- Your kitchen will be designed by a trained kitchen designer using a specialized computer CAD cabinet program.
- In approx. one week you'll receive an e-mailed proposal with perspective renderings, and a detailed list of all cabinets, trims and deliverables.

4) CUSTOMER REPLY:

- Whether you decide to proceed with Amish Custom Kitchens, postpone your project, or even use a different cabinet maker, give your designer a call / e-mail to provide an update of where you are in the decision-making process.

6) REVISED PROPOSAL:

- A verbal commitment is usually required by ACK at this point to invest the additional design expertise & time.
- Within a week of the follow-up phone call or meeting, a revised proposal is e-mailed with changes
- Often, this step will repeat itself several times until the design is perfected.

8) MANUFACTURING YOUR CABINETS:

- The Amish go to work!
- Cabinets are manufactured by an "Old Order Amish" cabinet shop in Central Illinois.
- Actual manufacturing starts approx. 4 weeks prior to delivery.

10) FOLLOW-UP:

- Your designer will be available to meet at your home to provide installation advice, or address any installation concerns.
- If a cabinet needs to be repaired or remade, the Amish will provide a quick turnaround so as not to delay your project.
- Our goal is your 100% satisfaction and your referral.



Craftsmanship Style Quality